



CITY OF
COLLINSVILLE

**P. O. Box 649 / 101 North Main Street
Collinsville, TX 76233-0649
903-429-6225**

Welcome New Resident

The City of Collinsville welcomes you to our small town. We hope that you enjoy the atmosphere of the community. This leaflet has been prepared to make your transition here easier and more pleasant. If you have any questions about City services or need assistance from any of our departments, please feel free to call Collinsville City Hall during regular business hours (8:00 a.m. – 5:00 p.m., Monday – Friday) at 903-429-6225.

City Utilities – Water, sewer and garbage collection are provided by the City of Collinsville. Water meters are read on or about the 20th of each month. Bills are mailed on the last working day of the month and due between the 1st day and 10th day of each month. Payments made after the 10th day of the month will have a fifteen percent (15%) penalty added to the total amount due. Payments dropped in the City Hall drop box before 8:00 a.m. on the 11th day of the month will be posted as paid on the 10th day of the month.

On the 16th day of the month at noon, service will be terminated on all unpaid utility service bills for all residential and commercial customers, unless an extension request has been made and granted from City Hall office personnel. Such request must be made in person no later than 9:00 a.m. on the 16th day of the month and after the granting of an extension, a fee of Twenty-five Dollars (\$25.00) will be billed to the account and the extension of payment past the service termination period will be until 8:00 a.m. on the 22nd day of the month. Nonpayment in full of all charges by 8:00 a.m. on the 22nd day of the month will result in termination of service and thus reestablishment must then occur before water service is reactivated. The actual disconnection of service after termination will be conducted by authorized City personnel as soon as possible after the termination of service (**City Ordinance 529**).

Reestablishment fee, after termination, will be \$50.00 due at the time the delinquent bill is paid (**City Ordinance 530**). Tampering with a meter or cutoff valve by anyone after the City of Collinsville has terminated and disconnected service for non-payment shall be charged with a misdemeanor subject to a fine of \$25.00 to \$200.00 and/or turning their water off and not reestablishing the said water service until the said party or parties have satisfied the City of Collinsville as to the damages incurred (**City Ordinance 322**).

The City trash service is through Republic Services. Republic Services can be contacted at 469-389-8045. Trash service is mandatory to all City water service users. Regular trash, recycle, and bulk trash (large trash items) are picked up each Wednesday at curbside. Please limit household trash to six (6) bags at a maximum of forty (40) pounds weight per bag. All household trash and recycle trash must be in poly-carts (provided). Each household is allowed 2 yards of bulk trash (large items) per week. The contractor reserves the right to refuse collection service to anyone in the City allowing others outside City service area to place trash within the city for collection with theirs.

Electricity –

TXU Electric 1-800-242-9113

Reliant Energy 1-866-222-7100

Stream Energy 1-866-447-8732

GCEC 903-482-7100

Cook County Electric 940-759-2211

Oncor 1-888-875-6279

Natural Gas – The City of Collinsville is served by **Atmos Energy**. The toll free number is 1-800-460-3030.

Telephone – The City of Collinsville is served by **Frontier**. The toll free number is 1-800-921-8101

Cable Television – The City of Collinsville is served by **Nortex Communications** and can be reached at 903-429-6719 or 940-736-2255.

Internet – The City of Collinsville is served by Rise Broadband and can be reached at 903-429-6719 or Nortex Communications can be reached at 903-429-6719

Animal Control Services – The City of Collinsville contracts their animal control services thru **All American Dogs**. All animal control concerns should be called in at (972) 282-DOGS (3647).
www.AllAmericanDogs.com

Schools – **Collinsville ISD** provides education for grades K-12. They may be contacted at 903-429-6272.

Banking – The City of Collinsville has two banks located within the city.

4-U Credit Union: Collinsville Branch is located at 100 West Woodland Street which is at the corner of Main Street and Woodland Street (FM902). They can be contacted at 903-357-5007 or 800-303-8455

Independent Bank, Collinsville Location is located at 715 Highway 377 North and they can be contacted at 903-429-9400 or 1-800-397-6120.

Day Care – **The Play House** day care center is located one block west of the elementary school at 219 Dewitt Avenue and offers a wide selection of services. Their phone number is 903-429-6289.

Collinsville U. S. Post Office – The Collinsville Post Office is located at 200 North Main Street and their phone number is 903-429-6127.

Collinsville Community Center – The Collinsville Community Center is located at 117 North Main Street in Collinsville. It may be rented by residents of the City for \$75.00 per day plus a \$25.00 deposit. Contact City Hall at 903-429-6225 for availability, rental guidelines and to also reserve your days.

Collinsville Public Library - 903-429-6732