

City of Collinsville
P. O. Box 649 / 101 North Main Street
Collinsville, TX 76233-0649
903-429-6225

Welcome New Resident

The City of Collinsville welcomes you to our small town. We hope that you enjoy the atmosphere of the community. This leaflet has been prepared to make your transition here easier and more pleasant. If you have any questions about City services or need assistance from any of our departments, please feel free to call Collinsville City Hall during regular business hours (8:30 a.m. – 5:00 p.m., Monday – Friday) at 903-429-6225.

City Utilities – Water, sewer and garbage collection are provided by the City of Collinsville. Water meters are read on or about the 20th of each month. Bills are mailed on the last working day of the month and due between the 1st day and 10th day of each month. Payments made after the 10th day of the month will have a fifteen percent (15%) penalty added to the total amount due. Payments dropped in the City Hall drop box before 8:30 a.m. on the 11th day of the month will be posted as paid on the 10th day of the month.

On the 16th day of the month, service will be disconnected and terminated on all unpaid bills, unless an extension request has been made to City Hall office personnel. Such request must be made in person no later than 9:00 a.m. on the 16th day of the month. A fifteen percent (15%) penalty for each day of the extension will be added to the total amount of the bill for a maximum extension of five (5) days.

Reconnection fee, after termination, will be \$25.00 due at the time the delinquent bill is paid. Tampering with a meter or cutoff valve by anyone after the City of Collinsville has disconnected and terminated service for non-payment will result in the removal of service.

Trash service is mandatory to all City water service users. Trash is picked up each Thursday at curb-side. Please limit to six (6) bags at a maximum of forty (40) pounds weight per bag. Household garbage is the collectors first priority, other items such as leaves, etc. will be picked up at the discretion of the collector. All garbage must be in plastic bags and tied. Garbage that has been broken into and scattered by animals will not be picked up. The contractor reserves the right to refuse collection service to anyone in the City allowing others outside City service area to place trash within the city for collection with theirs.

Large item trash pickup is the first Thursday of each month and is available by request only. Please furnish City office personnel with your address for this service on the Wednesday prior to the first Thursday before 12:00 noon. City office personnel can supply information on what items are available for this service and can be reached at 903-429-6225.

Electricity – **TXU Electric** toll free number is 1-800-242-9113. **Reliant Energy** toll free number is 1-866-222-7100.

Natural Gas – The City of Collinsville is served by **Atmos Energy**. The toll free number is 1-800-460-3030.

Telephone – The City of Collinsville is served by **Verizon**. The toll free number is 1-800-483-4000 for residential customers.

Cable Television – The City of Collinsville is served by **Nortex Communications** and can be reached at 903-429-6719 or 940-736-2255.

Schools – **Collinsville ISD** provides education for grades K-12. They may be contacted at 903-429-6272.

Banking – The City of Collinsville has two banks located within the city. **Security Bank**, Collinsville Branch is located at 100 Woodland Street which is at the corner of Main Street and Woodland Street (FM902). They can be contacted at 903-429-6255 or 903-429-6339. **Independent Bank**, Collinsville Location is located at 715 Highway 377 North and they can be contacted at 903-429-9400 or 1-800-397-6120.

Day Care – **The Play House** day care center is located one block west of the elementary school at 219 Dewitt Avenue and offers a wide selection of services. Their phone number is 903-429-6289.